

Visual Streamline FAQ

As of Oct 2022, companies can charge a fee to recoup the cost of high fee rewards cards. Is there a way to implement a straight xx % fee on all credit card transaction?

There is no program specifically designed to incorporate a credit card charge to an order. But you can likely use one of these options to accomplish this.

Option 1:

1. Turn on Business rule SO 71.
2. Then create a new freight code ie: CRD / Credit Charge
3. Enter the method as %
4. Enter your percentage amount
5. Turn the flag to apply the charge to back orders also if you chose to.
6. Then enter this freight code into the AR master file for all customers that have a default payment method as a credit card type.
7. When an order is entered, the system will automatically add the % charge to the order. However, the caveat here is that if the order's payment method is overwritten, then you'd have to manually remove the charge.

Option 2:

1. Turn off Business rule SO 71 and use the service charge field on the AR customer master screen.
2. This option only allows for an amount not a percentage. You could this if you wanted to charge a flat fee and just add that charge to all customers who have a payment method = credit card.

Note: You can't use both option because turning on Business rule so 71 eliminates the service charge field.